BestCare

The Best Care Program in Primary Care improves health outcomes and the quality of care of patients with COPD and Heart Failure.

Find out how Best Care can support your practice and patient care!



What is Best Care?

- A not-for profit organization aiming to improve the lives of people living with chronic disease and support the transformation and sustainability of health systems.
- A team-based care model that embeds registered respiratory therapists and registered nurses who are certified cardiorespiratory educators, case managers and guideline experts into the patients' primary care site.
- Best Care team members work side-by-side with physicians and nurse practitioners to deliver all elements of evidence-based best practice.
- The program supports over 19,000 patients at 300+ primary care sites and is trusted by over 1,600+ providers.



Proven Impact

The impact of Best Care is supported by strong foundational science and more than 20 peer-reviewed publications that demonstrate improved [1]:

- Patient quality of life
- Patient and provider experience
- Patient health outcomes
- Health system performance
- Health equity

1. Best Care Publications. https://www.argi.on.ca/copy-of-best-care-publications



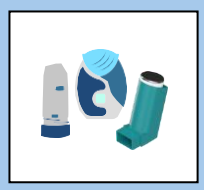
Best Care can Support your Patients by:



1. Developing a personalized management and action plan to:
   - reduce symptoms
   - prevent exacerbations
   - avoid hospitalizations



2. Reviewing:
   - smoking cessation
   - medications
   - vaccinations
   - exercise and nutrition



3. Educating on proper inhaler technique

The Best Care Case Manager will collaborate with the PCP to review outcomes and recommendations.

Best Care Primary Care Program Journey

1 CONNECT with Best Care Program Coordinator.

2 SCHEDULE Program introduction with Coordinator.

3 ENROLL in Program.

4 1st VISIT Case Manager supports the clinic to conduct an EMR search and schedule high risk patients.

5 CLINIC DAYS Case Manager will complete a comprehensive assessment, make recommendations to the primary care practitioner and book patient follow up

6 CONTINUING CARE Regular clinic days in coordination with primary care team.

Scan Here to Learn More About the Best Care Program

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